

**Delivering Quality, Value and Honesty.**



SCAN TO FIND  
OUT MORE



# Our Vision

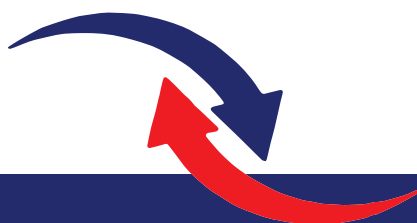
We want to deliver our customers a service that focuses on quality, value for money and an experience that is second to none.

## Why choose us?

**5 - star  
customer  
experience**

**Up to  
12-year  
warranties  
on boilers**

**Dedicated  
friendly  
office staff  
to assist  
you**



# KD Jones Heating Engineers Loyalty Scheme

We have a Customer Loyalty scheme for our customers, which comes with benefits not offered by any other company in this area.

There is a monthly fee payable starting from just £9, paid monthly by standing order.

The benefits include:

- One Boiler service per year
- 10% discount on ALL other work we do, including Landlords gas safety inspections, boiler and plumbing repairs!
- Priority service, in the event of a total heating failure, especially desirable in the winter months, when demand is greatest

If you would like to join, or if you have any questions, please call the office on 01737 211376

There are some terms & Conditions (see below), and you will receive 12 months free membership, which starts on the completion of your boiler installation, with the option to carry on your membership after this period.

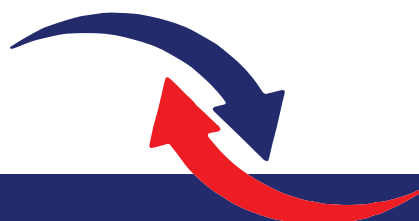
By signing the contract you agree to the following:

- To be a member of the scheme for a minimum of 12 months
- The fee is paid in by monthly standing order
- Any price changes will be notified at least 30 days in advance
- Non Payment of the fee will result in cancellation of contract, with no refund for amounts paid.
- There is a 14-day 'Cooling off' period, during which time, no benefits can be accessed.
- The price quoted is for 1 domestic sized boiler per property. Customers with multiple appliances will receive a discount on additional boilers at the same address
- Response times cannot be guaranteed.
- Any repairs carried out under this scheme will still fall under the general terms and conditions herewith.

If you would like a copy of our Terms and Conditions relating to other works and services, please ask.



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# Which boiler is right for me?

Recommended by us



## Worcester Bosch

- RECOMMENDED
- UP TO 12-YEAR MANUFACTURER PARTS AND LABOUR GUARANTEE
- ERP 'A' RATED
- WHICH? BEST BUY FOR 7 YEARS RUNNING



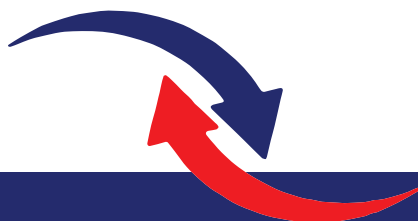
## Ideal Boiler

- RECOMMENDED
- UP TO 10-YEAR MANUFACTURER PARTS AND LABOUR GUARANTEE



## Vaillant Boiler

- RECOMMENDED
- UP TO 10-YEAR MANUFACTURER PARTS AND LABOUR GUARANTEE
- ERP 'A' RATED
- COMPACT AND EASY TO INSTALL



# Essentials included in your installation:

## Magnetic filter

A magnetic filter collects the metallic debris and prevents it from entering your boiler and potentially damaging your heat exchanger.

It prevents the build-up of 'sludge' in your heating system, giving you a more efficient heating system.

## Limescale Reducer (combination boilers only)

This is fitted to your cold water mains pipe work and reduces the risk of limescale build up within your boiler.

## Power Flushing

Power flushing removes much of the debris already built up in your heating system.

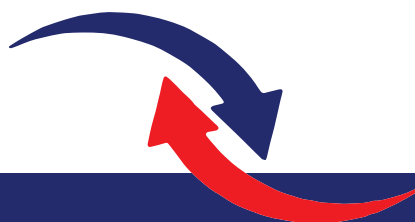
Using a high velocity pump, we introduce cleansing chemical, and flush the system thoroughly.

On completion, we dose the system with inhibitor, which helps to prevent the build-up of debris

## Waste removal.

We will remove all waste created by the installation and safely and correctly dispose of it.

(Waster carrier licence held)





# Power flushing

All boiler manufacturers insist on installers power flushing your heating system when your new boiler is installed.

It helps to protect your investment, validates your warranty and gives you peace of mind that you have done everything to protect your boiler.

It reduces build up in your pipe work and radiators, which means your boiler doesn't need to work as hard to get the heat output you require.

**This leads to a more efficient boiler, a warmer home and a longer life for your boiler.**



Radiators with cold panels



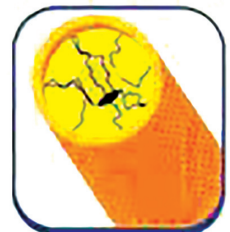
Irritating boiler noises



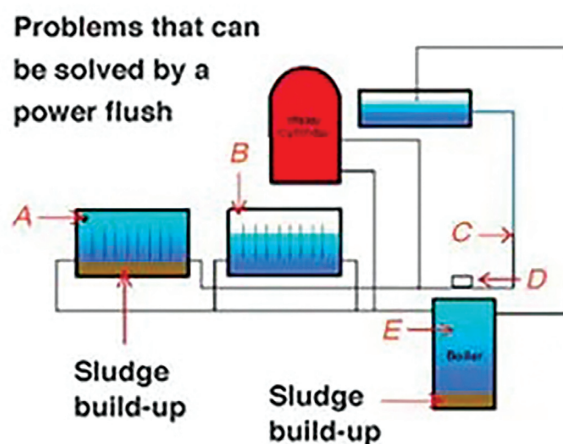
Micro biological slime deposits



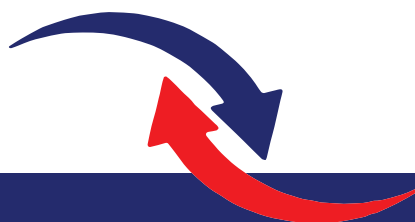
Pin holed radiators



Sludged up pipework



We issue a power flush certificate to validate the system has been cleaned and treated correctly by our engineer, giving you peace of mind.



# Controls

**Did you know that you can save up to 20% on your home heating bills with the installation and correct use of controls on your heating system?**



**Hive controllers are internet-based controls that you can use via your smartphone or tablet. They have weather compensation built in. They are smart and functional and can be connected to other devices in your home, such as lighting or home security.**

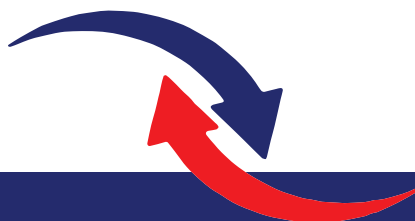


**Neo Stats programmable thermostats can be linked to a hub, which connects to your internet. They work with Amazon Alexa. They can be used as a single timed controller.**



**Honeywell programmable thermostats fit most heating systems. They have 7-day or 2/5 day programmes as well as single day settings. They are easy to use.**

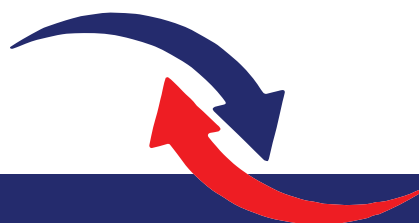
(All controls are subject to availability. An alternative controller may be supplied at installation)



# Competitor Analysis

## We give you more as standard

	Sole trader	KD Jones	Large corporation
Friendly, local, family run business	?	✓	✗
Full system power flush	?	✓	?
Magnetic filter	✓	✓	✓
Limescale reducer (where applicable)	?	✓	✓
Power flush certificate	✗	✓	✗
Chemical inhibitor treatment	✓	✓	✓
Completed electrical work (T&C's apply)	✓	✓	✓
System installation	✓	✓	✓
Making good of internal & external walls (solid walls only)	✗	✓	?
Waste removal service	?	✓	✓
Gas Safe registration and certification	✓	✓	✓
Building Control certification	✓	✓	✓
Manufacturer product registration	?	✓	✓
Up to 12 years manufacturer warranty (product specific)	✗	✓	✗
Free 1-year Loyalty Scheme membership	✗	✓	✗
Payment options available	✗	✓	✓
Usual costs	Cheap	Best Value	Expensive





# What else can we help you with?

## Other services we offer:

### Heat pump installation

We design and install a bespoke heat pump solution for your home

### Solar thermal hot water.

Harness the power of the sun to provide you with low cost hot water for your home

### Underfloor heating

We design, supply and install wet under floor heating systems either throughout your property, or in single areas. We will also service and maintain your system.

### Hot water cylinders

We only install the best quality cylinders that have a 25-year warranty on the shell

### Controls

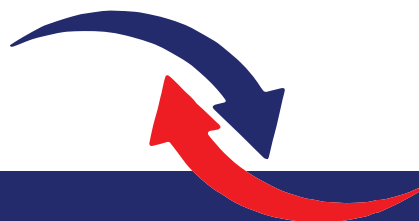
We can upgrade your controls, including programmers, room thermostats, radiator valves, pumps and motorised valves

### Plumbing

From a leaky tap, to replacement showers – we can take care of it!

### Boiler servicing and Landlords Gas Safety Inspections

We can liaise with your tenants directly, and remind you each year when it's due



# Payment options

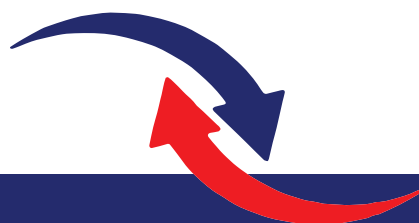
- Pay by Credit/Debit card
- Various flexible payment options available\*

## SHARE THE LOVE REFERRAL SCHEME



Recommend a friend or family member, and if they have a new boiler installed by us we will give you both a **£25 love to shop or Amazon voucher**

\*Credit is subject to status and affordability. Terms and conditions apply



# WHAT HAPPENS NOW?

## **Accept our quotation**

Once you are happy with the quotation, call us on 01737 211376 or email [info@kdjones.co.uk](mailto:info@kdjones.co.uk)

## **Choose an installation date**

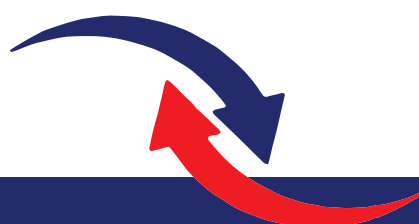
We will give you some installation dates to choose from, select one that suits you

## **We install your new boiler**

Once the boiler has been installed, we will show you how to operate your new boiler

## **Sit back and relax!**

Rest assured, knowing your boiler is covered by the best manufacturer guarantees and we are on hand to help with any issues you may have.





Telephone: 01737 211376  
Email: [info@kdjones.co.uk](mailto:info@kdjones.co.uk)    [www.kdjones.co.uk](http://www.kdjones.co.uk)

